

Provide and Verify E-Contact Means when applying for International Circulation Permit

To facilitate the gradual implementation of Electronic Traffic Enforcement by the Hong Kong Police Force (HKPF), with effect from 18 November 2024, when members of the public apply for the International Circulation Permit (hereinafter “Licence and Permit Application”), they are required to provide and verify one Hong Kong Mobile Phone Number or Email Address using One-Time Password (OTP), which can be contacted through SMS or Email, as the ECM, before TD processes the relevant Licence and Permit Application.

ECM verification channels

- (i) If the applicants submit Licence and Permit Applications in paper form (through counters, drop-in boxes and by post), please access the TD’s designated online platform to first verify the ECM using OTP, fill in the same verified ECM on the application form, and submit the application form within three months after the verification. Scan the QR code on the right for more details.



Thematic
Webpage

For instance, if you plan to submit paper form application on 21 February 2025, you need to first verify the ECM through the online platform on the day of application submission or within three months before the submission (i.e. not earlier than 21 November 2024).

For new applications under Regular Quota for Macao Private Cars to Hong Kong (Access to City Centre), please verify the ECM within three months before the expected effective date of Hong Kong's licence. Applicants may use the enquiry function on the website of Transport Bureau of Macao Special Administrative Region Government for enquiring the expected effective date of Hong Kong's licence.

The importance of ECM

Legislative Council passed the “Electronic Traffic Enforcement (Miscellaneous Amendments) Bill 2023” on 19 June 2024, to provide legal basis for the HKPF to issue Fixed Penalty Notices for Traffic Contraventions (hereinafter “e-Tickets”) in electronic form. With effect from 18 November 2024, TD will process Licence and Permit Application(s) only after the member of the public has verified the ECM provided in the Licence and Permit Application(s) using the above methods. The verified ECM will only be updated to the applicant’s records International Circulation Permit upon approval of Licence and Permit Application(s) to ensure that the record is accurately updated.

Provision of a frequently used and verified ECM is very important. If the Hong Kong Mobile Phone Number or Email Address is incorrect or not frequently used and could not receive the notifications from HKPF and TD, which may result in e-Tickets and tunnel tolls not being paid timely, and may need to bear the legal responsibilities such as a penalty or a surcharge. Therefore, please ensure the Hong Kong Mobile Phone Number or Email Address is correct.

Notes for Attention:

1. The record of verified ECM is valid for three months. It can be used for more than one licensing application within the validity period. If applicants provide and verify different ECMs at different time, upon approval of the Licence and Permit Application, the latest record will replace the old one and the original ECM will become invalid. Hence, the means of receiving notification from the Police and TD will be changed. TD suggests members of the public to ensure the ECM is frequently used. If your current ECM is able to receive relevant notifications effectively, please continue to provide and verify the same ECM in all Licence and Permit Applications.
2. When registered vehicle owners and licence holders use the HKeToll service, including vehicle tag application and vehicle association to HKeToll accounts, they must use the verified ECM provided to the TD for identity authentication. The toll service provider will send an electronic payment notice to registered vehicle owners and licence holders through the ECM. The registered vehicle owner and licence holder must pay the tunnel toll within 14 business days after his/her vehicle has passed through the government-tolled tunnel, or otherwise late payment will incur a surcharge. Therefore, when submitting a licensing application to the TD, especially when an agent has been appointed to submit the licensing application, registered vehicle owner, licence and permit holders must ensure that the verified ECM filled out in the application form is correct and is the frequently used one for them.
3. If you have provided a Hong Kong mobile phone number or email address when creating or managing your HKeToll account, and verified with an OTP through the HKeToll website or mobile app, the Hong Kong mobile phone number or email address will only be used for managing your HKeToll account. It will not be used for updating your ECM record in the TD. You must verify your ECM using the aforementioned methods when submitting your licensing application(s). For enquiries about the HKeToll, please contact the HKeToll's hotline at 3853 7333.
4. If you have enquiries, please call the TD's hotline at 2804 2600.

Anti-fraud Message

SMS messages related to the ECM Verification issued by TD will bear the ID “#TDeContact”. TD will not send SMS messages or emails with hyperlinks regarding ECM Verification matters to Applicants.